

# MANGESH PATIL

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## WORK EXPERIENCE

**JPMorgan Chase & Co. Quantitative Research Experience Program** **New York, United States**  
2024-2024

### Quantitative Research Analyst

- Developed a credit risk evaluation model using logistic regression, predicting **loan defaults** with **85%** accuracy and **0.90 AUC** through advanced data preprocessing and feature engineering.
- Applied **K-means** clustering for **FICO score** quantization, segmenting credit scores into **10 buckets** and incorporating ratings as a feature for improved predictive modeling.

### Changing the present

**New York, United States**

### Data Analyst

2024-Present

- Customer Insights & Data Analysis:** Conducted **donor behavior** analysis, transaction **data evaluation**, and charity preference insights to optimize marketing campaigns, achieving a 15% increase in targeted donor engagement. **Extracted** and transferred data from enterprise databases to **AWS S3** using **SQL** and **AWS Redshift** for downstream tasks.
- Visualization & Reporting:** Developed interactive **Tableau** dashboards and reports to track **fundraising performance**, **monitor donation trends**, and evaluate **strategic impacts** under various factors, enabling data-driven decision-making.

### Extern

**New York, United States**

### Data Scientist Extern

2024-2024

- Beats by Dre Extern Consumer Insights Data Analyst:** Leveraged Python, VADER, and Gemini AI to analyze **consumer sentiment**, identifying core product strengths (sound quality, portability) and areas for improvement (battery life, durability) while delivering insights to guide **product refinements** and enhance customer satisfaction.
- Expedia Extern Digital Advertising Insights:** Analyzed advertising strategies and **revenue models** of **7 key** travel industry competitors, delivering actionable recommendations to optimize digital **ad investments** and maximize ROI.

### Manifest Tech Media

**Remote, India**

### Credit Risk & Data Analytics Associate

2021-2022

- Credit Risk Modelling:** Developed and refined **credit risk models** for an instant loan platform targeting **working students**, analyzing **financial behavior** and repayment history to **reduce defaults** and improve the accuracy of loan approvals.
- Segmentation & Strategy Development:** Implemented data-driven **borrower segmentation** based on income, spending habits, and credit profiles to tailor loan offerings, resulting in a 15% boost in user engagement and **increased loan repayment** rates.

### Maharashtra Telephone Nigam Limited Thane, India

**Mumbai, India**

### Data Science and Analytics Intern

2019-2020

- Customer Segmentation & RFM Analysis:** Engineered an **RFM (Recency, Frequency, Monetary)** analysis and scoring model, enhancing targeted marketing efforts and improving customer engagement by **5%**.
- Churn Prediction Modeling:** Led **churn prediction** analysis using **machine learning** techniques, reducing **customer churn** by **3%** through **retention-focused** strategies tailored to **high-risk segments**.

## PROJECTS

### Customer Churn Prediction Modelling

- Preprocessed financial data by **handling missing** values outliers and converting categorical features to **Weight of Evidence (WOE)**.
- Created **RFM Score** features and utilized XGBoost for feature importance analysis, identifying key churn predictors.
- Optimized Logistic Regression and XGBoost models, **boosting ROC-AUC** scores (**Logistic: 0.823, XGBoost: 0.933**).
- Developed interactive **dashboards** to visualize churn trends and **customer segments**, aiding strategic decision-making.

### Credit Risk Modelling

- Applied Logistic Regression and XGBoost, utilizing **WOE bucketing** and **VIF-based feature selection** to ensure model stability.
- Scaled features using StandardScaler and mitigated class imbalance through class weighting and `scale_pos_weight`.
- Assessed model performance with **AUC (XGBoost: 0.933, Logistic: 0.823)**, **KS Statistic (0.730)**, and **Gini Coefficient (0.866)**.
- Ensured model consistency through **Population Stability Index (PSI)** and **Kernel Density Estimation (KDE)**.

### Netflix Recommendation System

- Designed and implemented a hybrid recommendation system utilizing **SVD** for **collaborative filtering** and **TF-IDF** with **cosine similarity** for **content-based filtering**.
- Tuned the system to provide personalized movie recommendations, achieving a low **RMSE** of **0.368** and **MAE** of **0.400**.
- Leveraged **user behavior data** to continuously refine the **recommendation** process and enhance user satisfaction.
- Applied **cross-validation** techniques to ensure the robustness and **scalability** of the **recommendation model** across different datasets.

## TECHNICAL SKILLS

- Programming Languages:** Python (Intermediate), SQL (Advanced), R (Basic).
- Data Analysis & Visualization:** Skilled in Pandas, NumPy, Matplotlib, Seaborn, Tableau, and Power BI for data manipulation and storytelling.
- Statistical Analysis:** Proficient in Hypothesis Testing, Regression (Linear, Logistic), Clustering, Time Series Analysis (ARIMA), ANOVA, A/B Testing, Chi-square and Bayesian Inference.
- Machine Learning:** Experienced in sci-kit-learn, TensorFlow, Keras, SVM (Support Vector Machine) XGBoost, ARIMA, and KNN, with expertise in model evaluation, optimization, and Deployment.
- Cloud Platforms:** Hands-on experience with Microsoft Azure (AI & ML), AWS (S3, EC2, SageMaker), and GCP (BigQuery, AI tools).
- Big Data & Databases:** Proficient in MySQL, PostgreSQL, MongoDB, ETL pipelines, and data cleaning.
- Deep Learning & NLP:** Skilled in CNNs, Transfer Learning, and NLP techniques like sentiment analysis and TF-IDF using TensorFlow and NLTK.

## EDUCATION

**Pace University, Seidenberg School of Computer Science**  
**Master of Science in Data Science**

**New York, United States**  
2024

**University of Mumbai**  
**Bachelor of Engineering in Electronics Engineering**

**Mumbai, India**  
2022